



SCC MISSION STATEMENT, GOALS, AND CODE OF ETHICS

Mission Statement

The State Corporation Commission will strive to apply law and regulation to balance the interests of citizens, businesses, and customers in regulating Virginia's business and economic concerns and work continually to improve the regulatory and administrative processes.

SCC's Chief Goals

- Carry out the laws enacted by the General Assembly of Virginia fully and to the best of our ability;
- Ensure that all parties and persons who appear before the Commission receive due process of law;
- Assure that Virginians receive quality services at reasonable prices from businesses subject to Commission oversight;
- Assure that regulated companies are financially sound and capable of meeting their obligations to the public;
- Provide reliable information and assistance to Virginians in a consistent and high-quality fashion;
- Provide assistance to Virginians who have valid disputes with regulated companies; and
- Adopt rules and regulations that keep pace with legislative, business, economic, social and technological changes.

Code of Ethics

As a part of a statewide effort to strengthen fiscal integrity in the Commonwealth, the State Comptroller, pursuant to § 2.2-803 of the Code of Virginia, required all state agencies and departments to review their internal controls and to develop a Code of Ethics. The SCC's Code of Ethics is one step which demonstrates a commitment to maintain an environment of uncompromising integrity and ethical conduct. These ethical standards serve as the fundamental factors guiding the SCC's decisions, actions, and day-to-day operations. SCC employees will:

- Perform all duties and responsibilities ethically and in accordance with laws, regulations, policies and procedures;
- Discharge our duties and regulatory responsibilities in a manner that instills public confidence in the Commission;
- Commit to using Commonwealth of Virginia and SCC resources wisely and prudently;
- Abide by the SCC's Human Resources Policy Manual;
- Avoid any conflict of interest or impropriety between personal and professional roles; and
- Preserve confidential information acquired in the course of official duties, and make no use of such information to further personal interests.